

Privacy

Last updated: 21 July 2026

Contact: auroradhamaka@gmail.com

1. Who we are

Aurora Dhamaka, www.auroradhamaka.co.uk is the data controller for your personal data. For any privacy questions, contact us at auroradhamaka@gmail.com.

2. What personal data we collect

- Name, email address
- Billing address
- Ticket order details, event name, QR codes/e-tickets
- Account details if you register
- Technical data: IP address, device type, browser - for security and checkout
- Payment status from Stripe. We do not store your full card number - Stripe handles that securely.

3. Where we get it

Directly from you when you buy tickets, create an account, or sign up for updates on www.auroradhamaka.co.uk.

4. Why we use it and lawful basis

- Contract: To process payments, deliver e-tickets, and provide support
- Legal obligation: To keep financial records and prevent fraud
- Legitimate interest: To prevent fraud, improve our site, and share your name, email, and ticket details with the event organiser/venue for entry management
- Consent: For marketing emails about Aurora Dhamaka events and for non-essential cookies. You can unsubscribe anytime.

5. Who we share it with

- Stripe: Our payment processor for secure payments
- Event Organisers / Venues: Name, email and ticket type for check-in only
- Service providers: Website hosting, email delivery

We do not sell your personal data.

6. International transfers

Stripe and our hosting may process data outside the UK. We ensure UK GDPR safeguards are in place.

7. How long we keep it

- Orders and invoices: 6 years
- Account: until you ask us to delete it
- Marketing: until you unsubscribe

Then securely deleted.

8. Your rights

You have the right to access, correct, delete, restrict, object, data portability, and withdraw consent. To exercise, email auroradhamaka@gmail.com.

You have the right to complain to the Information Commissioner's Office (ICO) at ico.org.uk/make-a-complaint.