

Terms & Conditions

Last updated: 21 July 2026

Contact: auroradhamaka@gmail.com

1. Who we are

www.auroradhamaka.co.uk -Aurora Dhamaka operates as event organisers.

2. Tickets and Orders

- All tickets are subject to availability. • Your order is confirmed when you receive a confirmation email with e-ticket / QR code from auroradhamaka@gmail.com.
- One ticket per person unless stated otherwise. Resale for profit without permission is not allowed.
- You must provide the correct name, email, and phone. We are not responsible for non-delivery due to wrong details.

3. Payments

- Payments are securely processed by Stripe. We do not store full card details.
- Prices are in GBP and include VAT where applicable unless stated otherwise.
- Your card statement will show Aurora Dhamaka.

4. Refunds, Cancellations and Postponements

- All ticket sales are final unless the event is cancelled.
- If the event is cancelled by the organiser: you will receive a full refund of face value.
- If the event is postponed: your ticket will be valid for the new date. If you cannot attend the new date, you can request a refund within 14 days of the new date announcement.
 - If you cannot attend for personal reasons, refunds are at the organiser's discretion. Contact auroradhamaka@gmail.com
- Booking fees, if any, are non-refundable unless required by law.

5. Entry to Event

- You must show a valid QR code/e-ticket and ID if requested.
- Organiser reserves the right to refuse entry for anti-social behaviour, intoxication, or breach of venue rules. No refund in these cases.
- Age restrictions will be shown on event page - please check.

6. Event Changes

Events are managed by independent organisers. Line-up, timings and venue may change. This does not entitle you to a refund unless it's a major change or cancellation.

7. Liability

We are not liable for loss, injury or damage at events except where caused by our negligence. The organiser is responsible for event delivery.

8. Intellectual Property

Event content, logos and designs belong to Aurora Dhamaka or organisers. Do not copy or resell without permission.

9. Governing Law

These terms are governed by English and Welsh law. Disputes subject to courts of England and Wales.

10. Contact

Questions: auroradhamaka@gmail.com